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*IQNet, the association of the world's first class certification bodies, is the largest provider of management System Certification in the world. IQNet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.*

**CERTIFICATE N. 9190.BITW**  
**CERTIFICADO N.**

*WE HEREBY CERTIFY THAT COMPANY  
CERTIFICA QUE LA ORGANIZACIÓN*

**BITWARE, S.L.**

C/ BUGANVILLA 5-1° D - 28036 MADRID SPAIN

*OPERATIVE UNITS  
INSTALACIÓN DE*

C/ BUGANVILLA 5-1° D - 28036 MADRID SPAIN

*IS IN COMPLIANCE WITH THE STANDARD  
REÚNE LOS REQUISITOS DE LA NORMA*  
**ISO/IEC 20000-1:2011**

*ACCORDING TO itSMF ISO/IEC 20000 SCHEME  
SEGÚN itSMF ISO/IEC 20000 ESQUEMA*

*FOR THE FOLLOWING ACTIVITIES  
PARA LAS SIGUIENTES ACTIVIDADES*

*Desarrollo, implantación y mantenimiento de aplicaciones de software  
Development, implementation and maintenance of software applications*

*THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS  
OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS  
EL PRESENTE CERTIFICADO ESTÁ SUJETO AL RESPETO DEL REGLAMENTO  
PARA LA CERTIFICACIÓN DE LOS SISTEMAS DE GESTIÓN*

<b>DATES:</b>	<b>FIRST CERTIFICATION</b>	<b>CURRENT ISSUE</b>	<b>EXPIRY</b>
	<i>PRIMERA CERTIFICACIÓN</i>	<i>EMISION ACTUAL</i>	<i>VÁLIDO HASTA</i>
	2015-01-28	2015-01-28	2018-01-28

  
IMQ S.p.A. - VIA QUINTILIANO, 43 - 20138 MILANO

*CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale.*

*CISQ is the Italian Federation of management system Certification Bodies.*



*La The validity of the certificate is submitted to annual audit and a reassessment of the entire Management System within three years  
La validez del certificado está sujeta a auditorías anuales y a la recertificación completa del Sistema de Gestión con una periodicidad trienal*



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THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

IQNet and its partner  
**CISQ/IMQ-CSQ**  
hereby certify that the organization

**BITWARE, S.L.**

C/ BUGANVILLA 5-1º D - 28036 MADRID SPAIN  
*for the following field of activities*

*Development, implementation and maintenance of software applications*

*has implemented and maintains a*  
**Management System**  
*which fulfills the requirements of the following standard*

**ISO/IEC 20000-1:2011**

Issued on: 2015 - 01 - 28

Expiry date: 2018 - 01 - 28

*Registration Number:* IT – 97238

The status of validity of the certificate can be verified at <http://www.cisq.com> or by e-mail to [fedcisq@cisq.com](mailto:fedcisq@cisq.com)



Michael Drechsel

President of IQNET



Ing. Claudio Provetti

President of CISQ

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